

# Feedback and Complaints Form

## SAFEACTIONS

SafeActions is committed to providing high quality care and services and meeting your needs. We value your feedback – including complaints. Please let us know what we do well and where we can improve our services.

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- This is a**       compliment       complaint       general feedback
- I am a**       individual with disability       family member       representative
- staff member
- other: \_\_\_\_\_

### Feedback

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### Follow up (optional)

Please provide your details if you would like us to contact you about your feedback.

Name: \_\_\_\_\_

Phone / email: \_\_\_\_\_

**Thank you for taking the time to provide feedback about SafeActions**



- Feedback and complaints can be provided:
  - in writing by completing the *Feedback and Complaints Form* and providing it to a staff member
  - in person, verbally to Julie MacRae, Director or by approaching a member of staff for assistance
  - in writing by email to [info@safeactions.com.au](mailto:info@safeactions.com.au)
  - by telephone on 0413954530
  - in writing by mail to SafeActions, 12 Thongsbridge Street Menora 6050.